Dalton Manufacturing Ltd (t/a Monarch Washers) Privacy Policy

The following information outlines what you can expect from us in regards to protecting your privacy, the use of cookies, sharing of information and complaints when you visit <u>www.monarchwashers.co.uk</u>

Information we will not collect from you (unless you have provided consent):

- Name
- Address
- Telephone number

Email Information we *may* collect from you:

• Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data for statistical purposes

• We may collect information about your computer, including where available your IP address, operating system and browser type. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

• Information you have provided from completing a 'Contact us' or when filling in details when purchasing a product. We may keep this information as a record of your enquiry.

Sharing of Information

Any data we have is kept in the upmost confidence and will never be shared with third parties, your personal data is safeguarded under the UK data protection act 1998.

Cookies

Dalton Manufacturing Ltd (t/a Monarch Washers) use a feature of your Internet Web Browser called a 'cookie'. A cookie is a very small text file that your Web Browser places on your computer's hard disc when you log in. A cookie can be thought of as an identification card. Our cookie is only used to store what is called a session ID that expires once you close your browser or log out of the site. Note that we do not use cookies to retrieve personal information about you from your computer.